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**Cc:** Smith, Paula[Smith.Paula@epa.gov]  
**From:** Williams, Caroline  
**Sent:** Tue 8/11/2015 8:14:34 PM  
**Subject:** Adding a statement to our outgoing voicemail message with website info

We'd like to add a statement to the message people hear when they call our number. The statement is below. I spoke with Ricky A. (ISP phone guy) and this can be the statement folks first hear before it launches into the rest of our routine options on the phone. This would be particularly helpful in the evening hours when we aren't staffing the phones.

Do I need approval or coordination from anyone to do this?

You've reached the Environmental Protection Agency, Region 8. If you are calling about the Gold King Mine Release, please visit our website at [www.epa.gov/goldkingmine](http://www.epa.gov/goldkingmine) for the most recent information. Again, the website is [www.epa.gov/goldkingmine](http://www.epa.gov/goldkingmine). (Then it launches into our routine stuff...)

## Caroline Williams

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